How to Lead Learning-Based Event Reviews

An interactive workshop for technical experts in high-hazard industries

SUMMARY

- Why are most incident investigations so painful and ineffective?
- How do the best teams in the world learn from incidents sparked by misunderstandings, miscommunications, and other errors?
- How can you build trust, engage your front-line experts, and get 3-7 process improvements to help prevent recurrence of any error-based incident or event?

Simple techniques like the "Five Whys" often fix the blame without fixing the problem. Root Cause Analyses are often too complex or expensive. Join us to get a practical alternative: an Event Review.

- It builds trust, improves processes, and grows priceless human expertise
- It's based on experience with 300+ incidents and 10+ years of research
- Watch this quick intro video to learn more — https://vimeo.com/867774531

> *"Your analysis was the most thorough of any we have had to date... the interviews were not threatening in any way…we have already started making some improvements."*
>
> *~ Manager of Electric Transmission System Operations
> in an electric power utility serving 1+ million customers*

OBJECTIVES

After this workshop, you'll be able to:

1. Choose which incidents / events are good candidates for the Event Review process
2. Apply the practical 6-step Event Review process to analyze real-world incidents / events
3. Avoid the 5 common mistakes that most traditional event analysts make

IDEAL FOR

Front-line and senior leaders in high-hazard industries like electric power utilities. Specialists in EHS, HSE, Human Performance, HOP, Incident Investigation, Event Analysis, and Risk Control

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- 10 years experience in an electric power utility serving 1+ million customers
- Helped analyze over 300 incidents, errors, and other events
- 8 years as an Advisor & Speaker on Safety, Human Performance, and HOP
- Clients include: Energy Safety Canada, US Dept. of Energy, NERC & Chevron
- Served on high-reliability teams as a firefighter, EMT, and military paratrooper