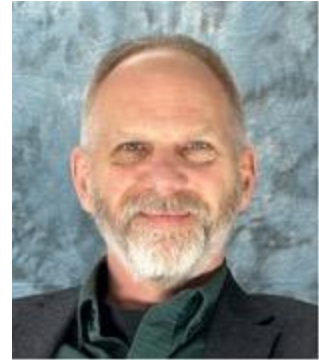




One day, an electrical engineer walked into a substation, flipped the wrong switch, and accidentally shut down a power plant. Because of that error, his company wound up paying about \$1,000,000 per day until it was fixed.

I help leaders like you prevent errors like that.

Many people think of errors as defects. They try to eliminate all errors with detailed procedures, strict compliance, and zero tolerance. Over many years, I saw how this mechanistic approach creates fear, silences truth-tellers, and punishes innovative front-line experts.



So, when we work together, I give you a better approach drawn from the most practical strategies and skills I've gathered from 20+ years experience including:

- Service as a firefighter, an EMT, and a military paratrooper
- Earning a Ph.D. in Education, and learning how to teach adults effectively
- Leading all Human Performance / HOP initiatives for 3,600+ Lineworkers, Engineers, System Operators, Troubleshooters, Executives, and other experts in a large electric power utility
- Designing a Near Miss Library that received over 150 voluntary reports and was endorsed by both company executives and Union leaders
- Creating the Scan & Focus model of Situational Awareness
- Helping to analyze over 300 incidents
- Working with 250+ groups including: US Department of Energy, Fermilab, NERC, Chevron, Power Engineers, Southern Industrial Constructors, the Princeton Plasma Physics Lab, and Energy Safety Canada.



I've earned 99% positive feedback from 2,000+ leaders to date.
[Scan or click for full details.](#)

To learn more, contact me anytime at 804-301-2063.

