The Human Reliability Webinar Series

- Practical, innovative skills your leaders can use immediately to improve safety and human reliability throughout your organization
- One 2-hour webinar per week for nine weeks
- Ideal for front-line leaders of high-hazard teams
- 50 / 50 blend of concise content and expert advising

> *"Jake has played an integral role in re-shaping our culture and behaviors around safety and work planning and control… **Fail-safes, adaptive thinking, and peer checks are becoming part of the way we do things."***
>
> ~ Work Planning and Control (WPC) Manager for a US Department of Energy National Research Laboratory

BASICS

Unwanted errors and surprises in high-hazard industries can change lives, ruin careers, and destroy company reputations overnight. In this webinar series, your leaders get dozens of practical strategies and skills used by: pilots, nurses, firefighters, paramedics, electric power lineworkers, military paratroopers, and other high-reliability teams.

- **One-and-done presentations** can be inspiring, but without follow up, they rarely "stick."
- **Pre-packaged programs** are easy to start, but can be expensive, complicated & inflexible.
- **Doing-it-yourself** is low-cost and low-risk, but you can waste years bumping into dead ends.

This webinar series is different. In it your front-line leaders get:
- A structured set of practical skills in as little as 10 weeks
- Enough "soak time" to absorb the skills and apply them into their everyday work
- Ongoing support from a skilled Advisor that adds more depth & value each week

AUDIENCE

- Leaders in Safety, Human Performance, Work Planning, and Operational Excellence
- Front-line leaders in high-hazard or error-sensitive teams
- Event Analysts and Incident Investigators

GOALS

- **Increase** safety, human reliability, resilience, trust, and Psychological Safety
- **Reduce** cost of errors, number of serious injuries and other unwanted events
- **Engage** front-line experts to offer high-value, grass roots process improvements
- **Transform** blame-based investigations into high-trust event debriefs

Each webinar is two (2) hours long. Approximate agenda:
- 30 mins of participants sharing real-world success stories from the previous week
- 60 mins of Dr. Jake presenting new practical skills & strategies on this week's topic
- 30 mins of deep questions and answers on how to apply this week's skills to work

THE NINE WEBINAR TOPICS

1) Take a Learning-Based Approach	6) Improve Systems (intermediate)
2) Build Psychological Safety	7) Build Resilience (advanced)
3) Lead After Action Reviews (AARs)	8) Tell Stories That Change Minds
4) Transform Investigations	9) Change Culture with the Innovation Curve
5) Apply Defenses (basic)	

Click here or scan to see more details and quick videos.

*"With the help of Jake's training...**we were able to reduce the technical workforce's error rate by 60%** over a three-year period."*

~ Mike Carden, Supervisor of 200+
Substation Relay Technicians in a Fortune 500 Electric Power Utility

LEADER

Jake Mazulewicz, Ph.D. researched, developed, and personally leads each webinar. He helps leaders see why errors are signals, not failures, and how to address the deeper problem, so that everyone can work more reliably and safely. He has a decade of experience in Safety for electric utilities and served as a firefighter, an EMT, and a military paratrooper. To learn more click here.

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NEXT STEPS

- All planning calls are free. We take the time to build a rock-solid relationship.
- After our first few calls, we'll schedule a single low-risk, pilot webinar and a full program overview for your key decision-makers. After that, you'll have all the info you'll need to decide if the 10-webinar series is right for your company.

Click, scan or email to schedule a free, no-pressure discovery call.